

## **Privacy Policy**

This Privacy Policy explains how TWETA collects personal information and then maintains, processes use and/or uses that information. “TWETA Technologies,” “TWETA” “we,” “us” and “Company” may be interchangeably used in this privacy policy.

1. TWETA’s Privacy Policy Statement will be reviewed from time to time to take into account new policies, laws and technology, changes to our operations and practices and to make sure it remains appropriate to the changing environment. Any information TWETA holds will be governed by the most current TWETA’s Privacy Policy Statement.
2. TWETA to meet potential business needs for a range of software development, consultancy and services and to do this effectively, we need to collect certain personal information. The type of personal information we may collect can include name, address, phone, number, address etc. according to the requirements of the intended purposes.
3. We may collect most of the information from our clients, customers, business entities through the process of application or other forms. All the information recorded is used only for the betterment of services. We may also obtain information from other sources as per the needs and requirements. We may ask for other information voluntarily from time to time to enable us to improve our service or consider the wider needs of our clients and customers.
4. Company will process your request if you choose not to provide the information or delete any information that you had provided to us. We will take a reasonable time to delete the information that you had provided to us. We respect your privacy and will update the privacy laws from time to time.
5. While we may send you marketing material from time to time that we think will be useful to you, we are conscious of what you require and you may send us an email of what your requirements are.

6. Unless you are informed otherwise, the personal information we hold is used for establishing and managing your account, reviewing your ongoing needs. We use the information in enhancing better client, products and/or customer service or opportunities that we believe may be relevant to you.
7. You may choose to withhold your information by immediately leaving our website or writing to us. All information taken from clients, customers or business entities from time to time will only be used for the intended purposes. You may at any point in time request to delete your information and we will process your need and delete all the information as requested.
8. TWETA does not rent, sell, or share any of the personal information to any third-party agencies for the marketing purposes of the business entities, or customers who visit our website. TWETA provides to use the information only to trusted partners to provide better services to its clients.
9. TWETA Technologies may share the information legally through court orders in order to investigate, prevent, or take action against hacking or illegal activities, suspected frauds.
10. Clients, customers and/or business entities reserve the right to give or withhold any of your personal information, such as name, phone number, address or e-mail id that may be needed. Any information provided to us will purely voluntarily and Company does not coerce any individual to provide any form of information except as needed for potential business purposes.
11. TWETA respects the right of an individual or an entity and any individual or entity can provide us requests that what information needs to be deleted or modified. TWETA will make all efforts to respond in a timely fashion to your needs and requests to correct inaccuracies in your information.
12. TWETA may enable cookies to keep track of the domains from which people visit purely for business purposes and measure visitor activity and their needs for intended purposes only. We maintain the confidentiality of the information taken from our website visitors. This

information is only used for business intelligence and analytics. None of this information will be used or reviewed to track any form of privacy at an individual level. You can either disable your cookies or opt-out at the download or request page.

13. TWETA recognizes spam and unsolicited emails as a major concern. TWETA takes measures to stop spam or unsolicited emails and all emails received are subject to spam check.
14. In case of any disputes related to the privacy policy, the jurisdiction and governing law will be in the courts of Hyderabad, Telangana, India.